



ENROLMENT FORM

Please complete and forward your application to:

In Person or by Mail: L4, 338 Pitt St, Sydney NSW 2000 AUSTRALIA
 By e-mail: offer@times.edu.au
 For more details, please call: +61 2 8316 6688

PART A: PERSONAL DETAILS

USI:

Title: Mr. Ms. Mrs. Other: _____ Gender: Male Female
 First Name: _____
 Last Name: _____
 Date of Birth: _____ Nationality: _____
 Passport No: _____ Expires on: _____
Australian Address: _____
 Suburb: _____ State: _____ Postcode: _____
 Mobile: _____ Email: _____
Overseas Address (Must be applicant's address): _____

 Postcode: _____ Country: _____
Emergency Contact Name: _____
 Relationship: _____ Mobile Phone: _____

PART B: VISA DETAILS

Are you currently residing in Australia ? Yes No
 Which visa type do you plan to study under at Times Academy ?
 Student Tourist/Visitor Working Holiday Other _____
 Are you lodging your Visa Application in Australia ? Yes No
 If no, please specify: City _____ Country _____
 Has your visa been cancelled/refused before ? Yes No
 Number of Dependents: _____

PART C: OVERSEAS STUDENT HEALTH COVER

Do you require Overseas Student Health Cover (OSHC) ? Yes No

**OSHC is compulsory for International Students*

PART D: ACCOMMODATION AND AIRPORT PICK-UP

Will you be under 18 years of age at the time of study? Yes No
If Yes, Please complete Under 18s-Welfare and Accommodation Form
 Do you require accommodation to be organised ? Yes No
 Homestay Single Room Share Room Student Residence
If accommodation is required, you must complete an Accommodation Application Form, this will be sent to you with the letter of offer.
 Do you require airport transfer on arrival ? (AUD\$200 One-way) Yes No

PART E: GUARDIANSHIP

Are you applying for guardianship (Application fee: \$250/person)? Yes No

** Please find more details in Price list*

PART F: CURRENT ENGLISH LEVEL

Beginner Elementary Pre-Intermediate Intermediate
 Upper-Intermediate Advanced Other: _____
 Have you ever completed any of the following English tests? Yes No
 (IELTS, TOEFL, TOEIC, Cambridge Tests, PTE)
 Name of Test: _____ Year of Test: _____ Test Score: _____

PART G: COURSE SELECTION

ENGLISH COURSE	CRICOS Code	Timetable	Start Date	Weeks
<input type="radio"/> General English	0101311	<input type="radio"/> Morning <input type="radio"/> Afternoon <input type="radio"/> Evening		
<input type="radio"/> English for Academic Purposes	089712K	<input type="radio"/> Morning		
<input type="radio"/> English for Primary School Preparation	095819D	<input type="radio"/> Morning		
<input type="radio"/> English for High School Preparation	094446C	<input type="radio"/> Morning		
<input type="radio"/> IELTS Test Preparation	095014G	<input type="radio"/> Evening		

Do you want the Student Visa break option (General English Only) ?
 Yes Break Weeks : _____ No

Will you be continuing your studies in Australia at a vocational or Tertiary level?
 Yes No Not Sure
 Name of Institution : _____ Starting Date : _____
 Name of Course/Year of study (for schools) : _____

VOCATIONAL COURSE	Duration	CRICOS Code
<input type="radio"/> CHC30113 Certificate III in Early Childhood Education and Care	35 Weeks	095091F
<input type="radio"/> CHC50113 Diploma of Childhood Education and Care	100 Weeks	095092E
<input type="radio"/> CHC33015 Certificate III in Individual Support	48 Weeks	096160A
<input type="radio"/> CHC43015 Certificate IV in Ageing Support	48 Weeks	096161M
<input type="radio"/> BSB42015 Certificate IV in Leadership and Management	48 Weeks	095419J
<input type="radio"/> BSB51918 Diploma of Leadership and Management	48 Weeks	098841D
<input type="radio"/> BSB61015 Advanced Diploma of Leadership and Management	48 Weeks	095407B

The following sections must be filled by **VET applicants only**. If an ELICOS applicant, please go to **section K**.

PART H: EDUCATION & EXPERIENCE

Do you intend to claim Recognition of Prior Learning (RPL) Yes No
Or credit transfer towards this course?

Have you enrolled in a similar course elsewhere? Yes No

Have you been employed in the area covered by the Course applied for? Yes No

(If your answer is 'Yes' on any of these questions, you may be eligible for Recognition of Prior Learning. Please contact us for further information and attached certified copies of any relevant documents.)

Preferred Starting Date: _____ **Other:** ____ / ____ / _____

2019 Intakes	2020 Intakes	2020 Mid Intakes*	2021 Intakes
<input type="radio"/> 28 October*	<input type="radio"/> 06 January	<input type="radio"/> 27 January	<input type="radio"/> 11 January
	<input type="radio"/> 06 April	<input type="radio"/> 27 April	<input type="radio"/> 12 April
	<input type="radio"/> 06 July	<input type="radio"/> 27 July	<input type="radio"/> 12 July
	<input type="radio"/> 05 October	<input type="radio"/> 26 October	<input type="radio"/> 11 October

**Leadership and Management only*

PART I: ENTRY REQUIREMENTS

What is your highest COMPLETED school level? (Tick 1 box only)
 If you're currently enrolled in secondary education, the Highest school level completed refers to the highest school level you have actually completed and not the level you're currently undertaking.

- Year 12 or equivalent
- Year 11 or equivalent
- Year 10 or equivalent
- Year 9 or equivalent
- Year 8 or below
- Never attended school

Note: Please make sure you refer to the specific entry requirements that apply to the course you are applying for. These requirements are detailed in the student handbook and our website www.times.nsw.edu.au. All VET courses require applicants to be 18 years or older and have proficiency in English equivalent to the level of IELTS 5.5 or higher.

PART J: ADDITIONAL INFORMATION

Have you SUCCESSFULLY completed any of the following qualifications?

- Bachelor Degree or Higher Degree
- Advanced Diploma or Associate Degree
- Diploma (or Associate Diploma)
- Certificate IV (or Advanced Certificate/Technician)
- Certificate III (or Trade Certificate)
- Certificate II
- Certificate I
- Other education (including certificates or overseas qualifications not listed above)
- I've never completed any qualifications

Tell us the reason you want to take our course:

- Career
- Academic
- Personal
- Other _____

Where did you hear about us?

- Agents
- Advertising
- Word of mouth
- Other _____

Do you have any disabilities that will effect your learning?

- Yes, please specify below.
- No

- Hearing (Deaf)
- Physical
- Intellectual
- Learning
- Mental Illness
- Acquired brain impairment
- Vision
- Medical Condition
- Other _____

Why have you chosen to enrol at Times Academy? Do you have sufficient information, knowledge and understanding of courses offered at TA and their requirements?

Language and Cultural Diversity
In which country were you born?

- Australia
- Other (Please specify): _____

Do you speak a language other than English at home?

- No, English Only
- Yes (Please specify): _____

Are you Aboriginal or Torres Strait Islander origin?

- No
- Aboriginal
- Torres Strait Islander

Do you have the following computer knowledge and skills to complete the course?

- Basic Word processing
- Basic Email knowledge
- Basic Excel Spreadsheet knowledge
- PowerPoint presentation knowledge
- Use of Skype, Webcam, Mobile (for Online students)

Do you need any Language and Literacy (LLN) support? If TA identifies you need additional LLN support during the placement test, will you be happy to undertake recommended additional support program?

Does your preferred learning style align with the delivery methods, proposed learning strategies and training materials of the course?

- Yes
- No

What do you hope to achieve with this qualification and what are your career plans after you finish studying?

- Get a job
- Get a promotion
- Upgrade or enhance my skills
- Establish a business
- Continue on for more studies at a higher level _____
- Learn more about this industry
- Increase my confidence
- Expand my knowledge
- Other (please specify) _____

Do you have any knowledge of this industry or experience with this type of course for which you will study?

- No
- Yes. Please describe below and know that you may be asked for further evidence.

PART K: PAYMENT DETAILS

Do you wish to pay 100% of tuition fees up front ? Yes No

Note: Please make sure you refer to the specific entry requirements that apply to the course you are enrolling in. For courses that are more than 25 weeks you are not required to pay more than 50% of tuition fees up front, but you may volunteer to do so

Name of Bank: Commonwealth Bank Australia
Account Name: Times Academy
Account Number : 1238 8030
Bank SWIFT Code: CTBAAU2S
BSB : 062006
Reference : Student Name and ID

ENROLMENT TERMS & CONDITIONS

ACADEMIC PROGRESS

Students must maintain satisfactory academic progress at all times. All the courses are scheduled 20 hours per week (15 hours of face-to-face classroom based and 5 hours of online/workplace based delivery). Students are required to attend classes regularly to maintain satisfactory course progress each term. Institute reserves the right to change class timetable at any time. Adequate notice will be provided where possible.

ORIENTATION & COURSE COMMENCEMENT

Please ensure that you attend the ORIENTATION SESSION on the date specified in the offer letter prior to the Course commencement date. If a student fails to commence the course within 14 days of the nominated course start date, the Institute will notify Department of Home Affairs via PRISM. Any student who cannot commence the course due to visa rejection or any other circumstances after being issued a visa, the student must inform the Institute immediately.

ATTENDANCE MONITORING (for ELICOS students only)

EPSP and EHSP students must attend 25 hours per week and all other ELICOS students must attend 20 hours per week.

All ELICOS students must attend a minimum of 80% at all times during their enrolment periods. Students must also maintain satisfactory academic progress at all times. Please note that students will be required to maintain Academic Progress in consultation with the Academic Manager.

OVERSEAS STUDENT HEALTH COVER (OSHC)

All International Students are required to pay Overseas Student Health Cover (OSHC) and maintain cover for the full length of their visa. It is also the student's responsibility to check the conditions of this health cover.

Rates (Single)

3 Months.....	\$136
6 Months.....	\$272
9 Months.....	\$408
12 Months.....	\$544
24 Months.....	\$1115

Note: Fees are subject to change. Please contact the OSHC provider for the current rates

INDICATIVE COST OF LIVING IN AUSTRALIA (\$AUD)

According to www.studyinaustralia.gov.au, The figure below is an estimate only to give an indication of the basic rate of living costs under the Migration regulations. The cost can vary significantly depending on where you live in Australia.

Cost of Living (excluding tuition fees)\$20,290 a year

*This includes clothing, food, accommodation, transportation, entertainment and travel cost.

You should be prepared in case your living costs are greater than the figure above.

FEES

A non-refundable Enrolment/Application fee and CoE issuing fee (exclusive of Tuition fees and material fees) is required at the time of enrolment and this guarantees your place in the course. The enrolment deadline is 10 working days after the commencement of the course.

Students, who fall behind in the payment of their fees or fail to pay their tuition fee on the due date, may be charged a late payment fee of \$120.00 per term or may be refused training and assessment services and any requests until such times as the fees are paid and up-to-date. Should fees remain overdue for more than one day after the due date TA will inform the student of their intention to report them for non-payment of fees to DHA via PRISMS. For more information regarding fees and payments please refer to <http://www.times.edu.au/pre-enrolment/fees-payments/>

FEE REFUND POLICY

The request for refund must be made in writing to the Principal Executive Officer by using the Refund Application Form.

- No refunds will be paid to a third party unless it is indicated at the time the Refund Application Form is lodged, that any refunds due are payable to a third party.
- Where a refund is approved, Times Academy will make payment of refunds within 28 days of receipt of the Refund Application Form
- In the case of default by Times Academy, the provisions of the ESOS Act 2000 and the ESOS Regulations 2019 apply. For further information about the ESOS Act please see <https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx>

Tuition Fees	
Enrolment fee and CoE Issuing fee	No refund
Visa refused prior to course commencement (except for fraud, forge or misleading documents)	Full refund less enrolment fee and CoE issuing fee
Withdrawal at least 28 days (prior to agreed start date)	70% refund of tuition fees less enrolment fee and CoE issuing fee
Withdrawal less than 28 days (prior to agreed start date)	50% refund of tuition fees less enrolment fee and CoE issuing fee
Withdrawal after the agreed start date	No refund
Visa cancelled due to actions of the student including due to fraud, forge or misleading documents	No refund
Does not commence (i.e. Does not arrive, or has not arranged with us for a later start because of health or compassionate reason)	No refund
Visa extension is refused	Return of unused tuition fees
Withdrawal from study - enrolled/current students	Refund of unused tuition fees (of the following term/s)* * Deferment, Suspension or Cancellation of Enrolment Application Form must be received at least 28 days prior to the commencement of the following term/s * No refund will be given after an approved deferment or suspension.
Compulsory Health Insurance (Student visa holders only)	Refer to OSHC provider's refund policy
Airport Pick-up	Full Refund only if service cancelled 3 business days prior to flight arrival

RTO DEFAULT

Under the Tuition Protection Service (TPS) framework, if Times Academy is unable to fulfill its obligations to complete a course. The TPS framework will facilitate the placement of students in the first instance, and where this is not possible, provides a refund of unexpended tuition fees (i.e. tuition the student has paid for but has not been delivered by the provider).

- Times Academy defaults if the course they offer does not start on the agreed starting day.
- Times Academy defaults if the course stops being provided after it starts and before it is completed or the course is not provided fully to the student because the registered provider has had a sanction imposed.
- If Times Academy defaults, TA will refund to the student within 14 days after the default day and receipt of your Refund Application Form.
- Times Academy will give the student a statement that explains how the refund amount has been worked out. Times Academy dispute resolution processes does not circumscribe the student's right to pursue other legal remedies.
- This agreement and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.
- The Standards for RTOs require the Institute to inform students considering enrolment of their right to a statutory cooling off period. A statutory cooling off period (which is 10 days) is a period of time provided to a consumer to allow them to withdraw from a consumer agreement, where that agreement was established through unsolicited marketing or sales tactics. These include tactic such as door-to-door sales and telemarketing. A statutory cooling off period allows a consumer to withdraw from a sales agreement within 10 days of having received a sale contract without penalty.

It must be noted that our Institute does not engage in unsolicited marketing or sales tactics and therefore a statutory cooling off period is not applicable to our students who have enrolled into a course. For refund option in other circumstances, students must refer to the refund policy.

- The refund policy is subject to review from time to time.
- The Institute recommends that you read the ESOS Framework Information, which provides legislative protection for International students, available at <https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx>

ISSUING OF CERTIFICATES AND DELIVERY

Times Academy is solely responsible for the delivery of its courses, for the issuance of their certifications, and for compliance of both VET and ELICOS.

COMPLAINTS AND APPEALS POLICY

Students have access to a Complaints and Appeals procedure if they feel they have been unjustly treated or have a serious complaint. Students who feel they have any type of complaint should first contact the Administration Manager. If necessary the complaint will be referred to the Principal Executive Officer in order to resolve the situation. A student dissatisfied with an activity or a decision regarding their academic outcomes can voice their concerns to the staff member concerned and, if appropriate, appeal to the Principal Executive Officer.

If students are still dissatisfied with the outcome of the complaint / grievance / appeal then students may lodge an external appeal or complain about the decision with the Overseas Students Ombudsman. The Overseas Students Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Students Ombudsman website <http://www.ombudsman.gov.au/about/overseas-students> or phone 1300 362 072 for more information.

STUDENT CODE OF CONDUCT

All people associated with Times Academy have the same rights. The Institute's Code of Conduct sets clear standards of behaviour and defines the roles and responsibilities of members of the Institute in supporting these standards. It also specifies the mandatory consequences for student and staff actions that do not comply with these standards. Harassment, bullying and victimisation will not be tolerated at TA. Discrimination on any grounds is unacceptable. Students who feel that they are being sexually harassed or are the victims of any sort of racism should initially contact the Administration Manager. If the complaint is sufficiently serious, the Principal Executive Officer may establish a formal inquiry and/or refer to external authorities. Please read the Student Handbook (available online) for details.

PRIVACY NOTICE

Under the Data Provision Requirements 2012, TA is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on the enrolment form), may be used or disclosed by TA for statistical, administrative, regulatory and research purposes. TA may disclose your personal information for these purposes to:

- Commonwealth and State or Territory government departments and authorised agencies; and
 - NCVER.
- Personal information that has been disclosed to NCVER may be used or disclosed by NCVER for the following purposes:
- populating authenticated VET transcripts;
 - facilitating statistics and research relating to education, including surveys and data linkage;
 - pre-populating RTO student enrolment forms;
 - understanding how the VET market operates, for policy, workforce planning and consumer information; and
 - administering VET, including program administration, regulation, monitoring and evaluation.

You may receive a student survey which may be administered by a government department or NCVER employee, agent or third party contractor or other authorised agencies. Please note you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the National VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at www.ncver.edu.au)

DISCLOSURE OF PERSONAL INFORMATION

Information is collected during your enrolment in order to meet our obligations under the ESOS Act and the National Code, to ensure student compliance with the conditions of their visa and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2019 and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students. Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service (TPS).

In other instances information collected during your enrolment can be disclosed without your consent where authorised or required by law, this may include and the circumstance of any suspected breach by the student of a student visa condition.

CHANGE OF ADDRESS AND CONTACT DETAILS

Upon arriving in Australia you are required to advise us of your residential and email address, telephone number and of any subsequent changes to these contact details. It is your responsibility to ensure that you always update your contact details at the Institute to ensure you receive important information about your course, fee receipts and any other important information.

PART M: DECLARATION

STUDENT DECLARATION

I have read and accept the conditions of enrolment including the cancellation and refund policy of the Institute as stated above. I declare that the information provided by me on this form is true and correct. I consent to the collection, use and disclosure of my personal information in accordance with the National VET Data policy.

STUDENT INFORMATION

Applicant Name: <small>Guardian Name for Applicants Under 18</small>

Applicant's Signature: <small>Guardian Signature for Applicants Under 18</small>

Date: / /

REFERRAL / EDUCATIONAL AGENCY INFORMATION

Agency Name:

Agent's Signature:

Date: / /

This agreement must be signed by the student or their parent/legal guardian if the student is under 18 **before/or at the same time course money is accepted.**

AGENT
STAMP

OFFICE USE ONLY

ACCEPTED BY TIMES ACADEMY
